



Clevr 360

From CloudClevr

Release Notes

Version: 1.2.0

Release date: 26th March 2024

Providing you with smart insights & analytics from your connected services.

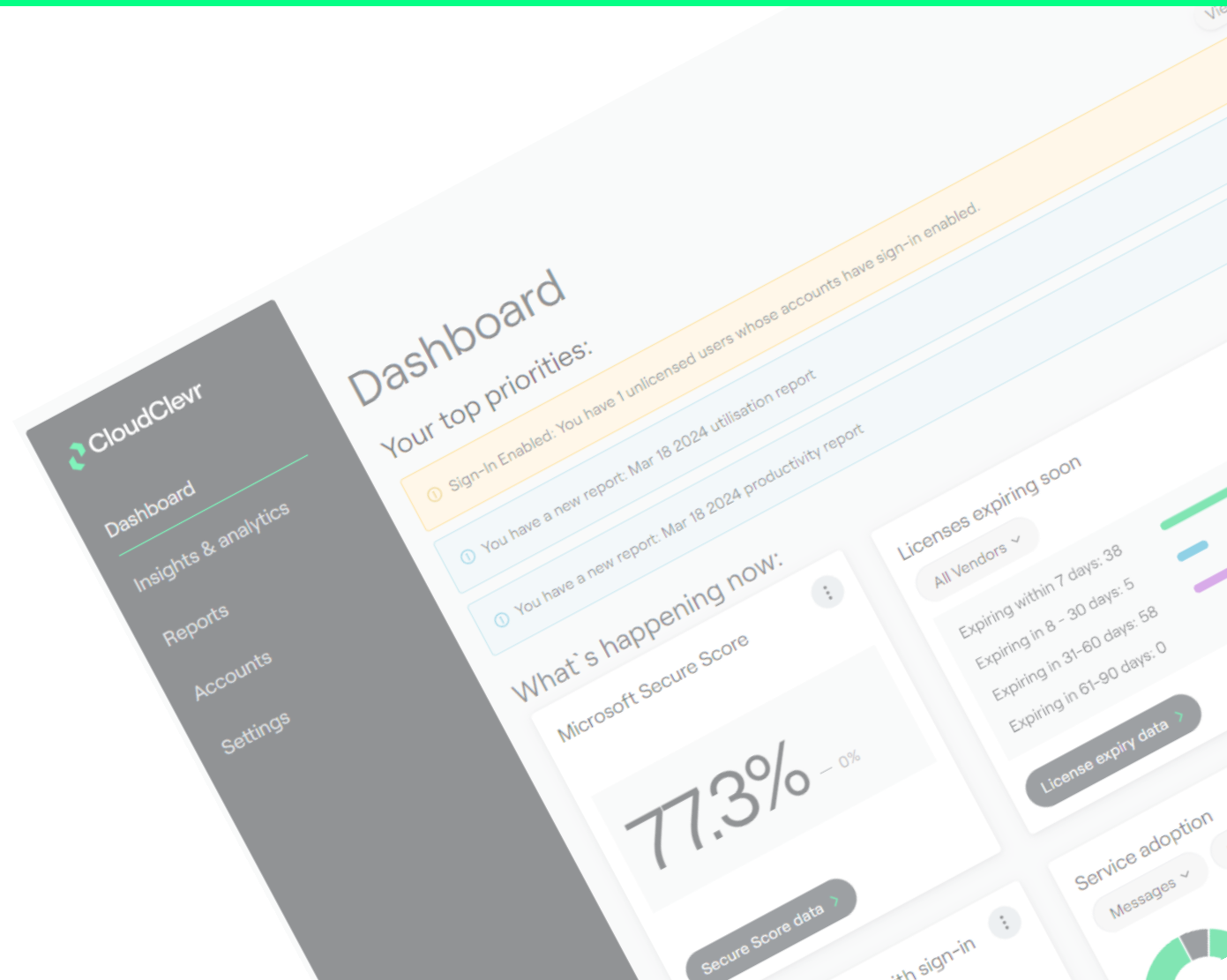
We have been working hard to update Clevr360, and now it's time for the next minor release.

Version 1.2.0 brings several changes to the look and feel of Clevr360, with over 20 enhancements across all areas.

Release date: Monday 25th March 2024.
Between 12:00 and 13:00.

We are planning for no downtime during this period

Here are some of the changes we have made within this release.



What's New?

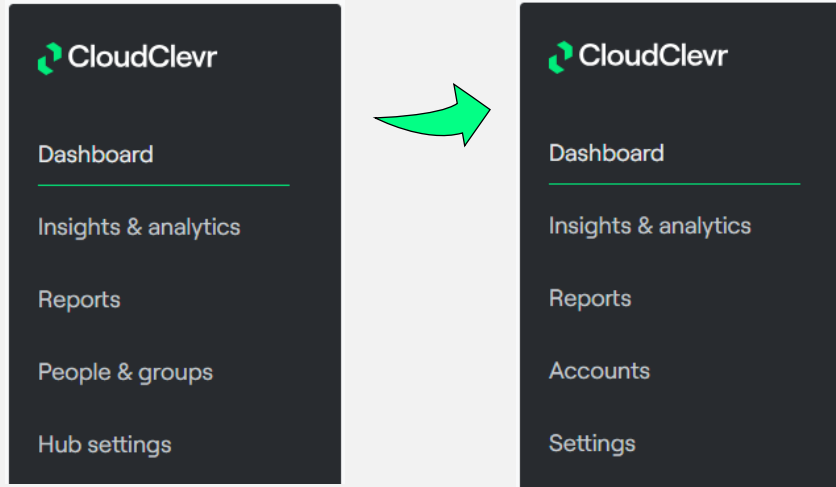
Resolved issues

What's next?

Section rewording

Your navigation bar;

- 🔄 People & groups is now Accounts
- 🔄 Hub settings is now Settings



Accounts

People & groups contains more information than just individual people.

Here, consolidated user accounts from all your connected services are shown.

Clevr360 users* can configure groups and locations and manage data access.

Hub settings

We are moving away from the term Hub within Clevr360.


How can we support

Throughout Clevr360 we provide our support contact details if you require any help.



Need help with shared mailboxes?


Drop our support team a line:

 clevr360@cloudclevr.com



Need help with shared mailboxes?

Drop our support team a line:

 support@ngcnetworks.co.uk

 +44 (0) 1905 678000



Need help with SharePoint usage?

Drop our support team a line:


 support@4sightcomms.com

 +44 (0) 1905 678000



Need help with activity?

Drop our support team a line:

 support@bamboo.tech

 +44 (0) 1905 678000

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*Super admin users

What's New?

Resolved issues

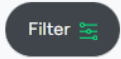
What's next?

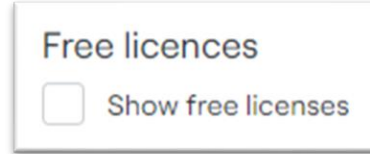
Free licenses

Microsoft provide several free licenses with their subscriptions. Because of the very large number of licenses provided, these skew some of the insight charts.

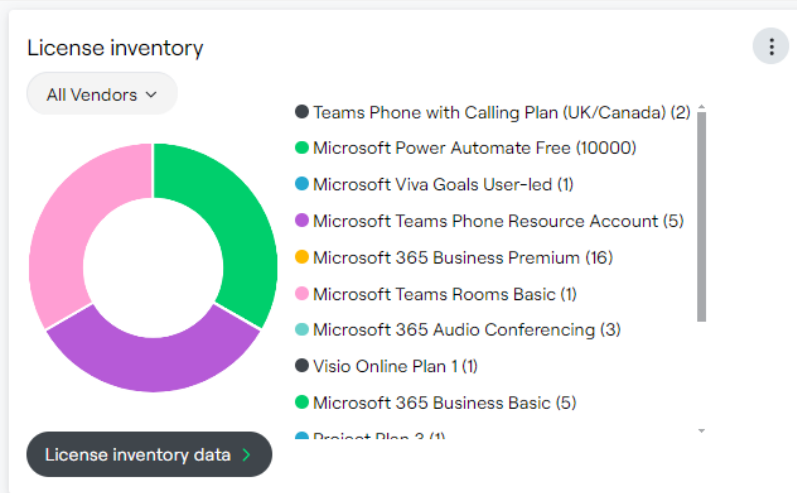
To resolve this, we have added a new filter. Hiding free licenses by default but giving you the option to see them.

Free license filter

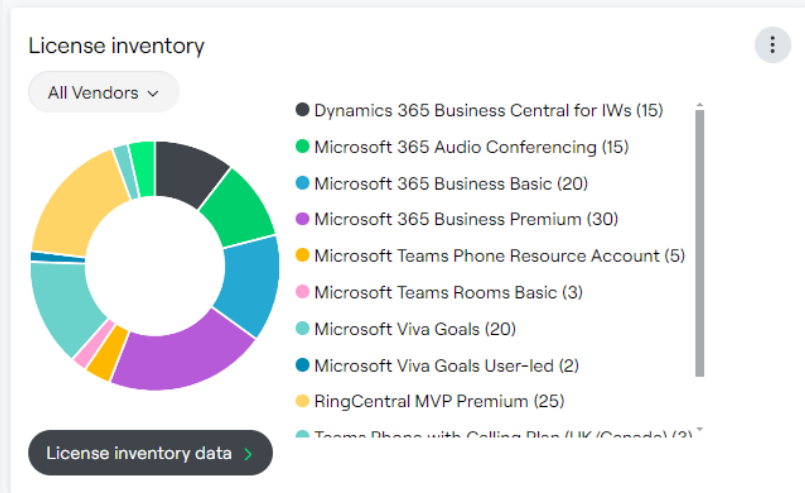
Going to the data table view, clicking  You will now see



Before



V1.2.0



What's New?

Resolved issues

What's next?

Data refresh

Data is refreshed in two-hour cycles to provide you with the latest information available.

Across all insight data views, we now show you when the last update as run.

Microsoft365

Some reporting data from Microsoft365 typically becomes available within 48 hours.

This is a limitation from Microsoft. You may see charts and date values align to this. As data is made available, we will provide it.

1-20 of 37 people Last updated 22/03/24 at 18:10

Q Search by name

Name	Location	Group
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What's New?

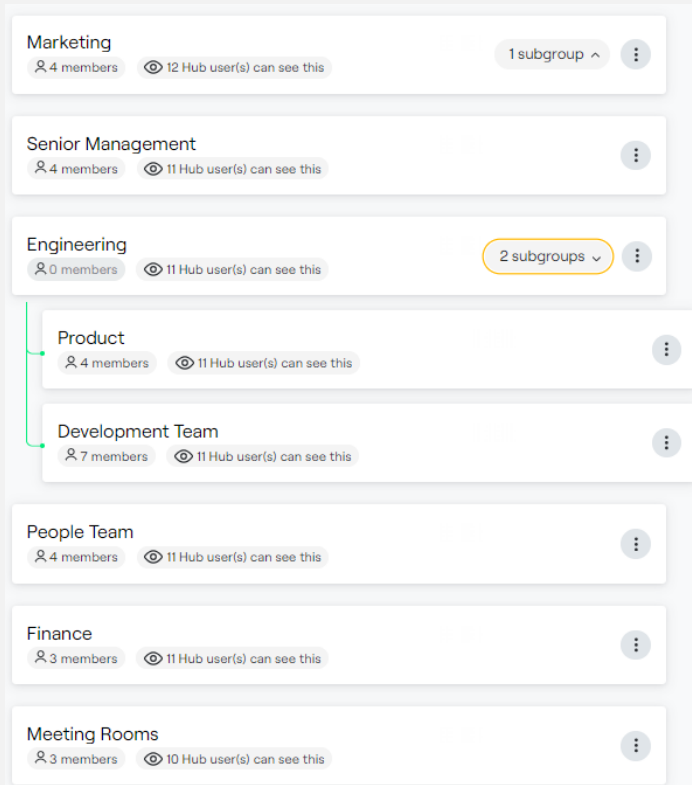
Resolved issues

What's next?

Data Access

Through Accounts / Groups, we provide the ability for Clevr360 users* to manage data access to other Clevr360 users.

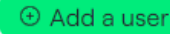
This release brings full data access management across all insights.



*Super admin users

How to

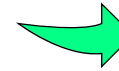
As a Super Admin, go to **Settings, Manager Clevr360 users.**



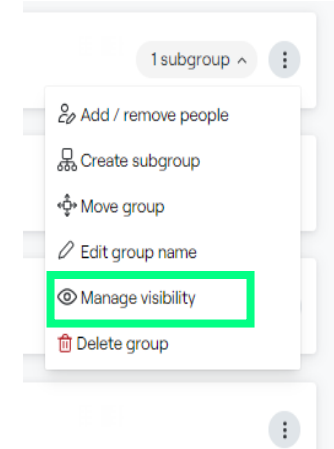
When adding a new user to Clevr360, you can set their access level. To limit data access – select Standard, or Admin user.

Go to **Accounts, Groups.**

Select a Group menu 



Then **Manage visibility**



From the list of Clevr360 users, select who you want to have access to the Group user accounts. Super Admin users have full access within Clevr360. Save Changes.

It is advisable to limit the number of super admins within Clevr360. Only give access to users who need it.

What's New?

Resolved issues

What's next?

Bugs & Issues

At CloudClevr, we adhere to a systematic and rigorous process for managing bugs within our Clevr360. Our approach is designed to ensure transparency, accountability, and continuous improvement throughout the software development lifecycle.

This release includes several bug fixes linked to

- 🔄 **Mobile view:** How Clevr360 is viewed within mobiles or tablets
- 🔄 **MFA Status:** Group & Location information not updating
- 🔄 **Accounts / Groups:** It was possible to add more than four sub-groups to a group.

If you experience a bug or issue within Clevr360, please contact the support team.

An overview of our bug management process

- 🔄 **Bug Identification:** Bugs are identified through various channels, including internal testing, user feedback, automated testing, and customer support interactions. Each reported issue is carefully documented and assigned a unique identifier for tracking purposes.
- 🔄 **Prioritisation:** Upon identification, bugs are prioritised based on their severity, impact on user experience, and business priorities. This allows us to focus our resources on resolving critical issues first while maintaining visibility into lower-priority bugs.
- 🔄 **Assignment:** Once prioritised, bugs are assigned to the appropriate development team for resolution. Clear ownership ensures accountability and streamlines the resolution process.
- 🔄 **Resolution:** Our development team investigates each bug thoroughly to understand its root cause. They then implement a solution or workaround to address the issue effectively. Throughout this process, regular updates are provided to stakeholders and customers to keep them informed of progress.
- 🔄 **Testing:** After a bug is resolved, it undergoes rigorous testing to ensure that the fix is effective and does not introduce any unintended side effects. Our QA team conducts both automated and manual tests to validate the resolution before the fix is deployed.
- 🔄 **Release:** Depending on the severity of the bug, we may release a hot fix or wait for the next release.



What's next for Clevr360?

We are exploring more data integrations into Clevr360, to bring you added smart Insights and analytics across your services.

This includes a new set of security insights to help you manage your Microsoft services.



Thank You



Do you have an idea?

We continually look for feedback and ideas which will improve the experience of Clevr360.

If you have an idea which would work well within Clevr360, we would love to know.

Please contact your account manager or sales team.